



FEATURED CLIENT

KATY RIPP

Owner

Crossroads Coffeehouse/Creekside Scoop/DR Tops/Nineteen09

SERVICE: Food Service and Construction

HOW LONG IN BUSINESS: Less than 5 years

TYPICAL CUSTOMER: Mostly women and families

KBS SERVICES UTILIZED:
✓ Regular reconciling of accounts
✓ Financial Reporting



CASE STUDY

What challenge(s) were you facing that necessitated reaching out to KBS? What problem were you trying to solve?

I knew I needed help with bookkeeping and keeping things in order for taxes. I tried to do it myself and I got way behind.

What were you looking for in a bookkeeping solution?

I needed someone to help reconcile and categorize funds within the businesses.

What risks were you concerned about in outsourcing your bookkeeping needs?

I wanted to find bookkeeper I completely trusted to have our best interests at heart. Mission accomplished with KBS!

What feature in our service was most appealing? What make you choose KBS as your service provider?

Open and transparent communication was really important. The relationship with Nicki is what made me go with KBS. I trust her, and our relationship is non-judgemental and inviting.

What was your experience in transitioning your bookkeeping work to KBS?

It's been a journey trying to find a balance between giving all control to KBS while also paying attention to it at the right times on our end to make the right decisions.

How has partnering with KBS improved your business operations?

I have peace of mind! I know that anything that comes up can be taken care of with the relationship I have with both KBS and our accountant.

What would you say to other businesses considering KBS?

Absolutely consider KBS for your bookkeeping and reporting simply for peace of mind that everything is being handled expertly and professionally. I love the relationship I have with Nicki and her staff, and I feel extremely safe and well cared for.

What would have happened if you had NOT chosen to work with KBS?

I don't want to know! I did take a short break from KBS, and I lost control of my business finances.

What measurable benefits have you seen since working with KBS?

Our books are up-to-date and reconciled consistently, which makes it that much easier to make better and more effective financial decisions for my business.

Final thoughts/comments?

Thank you to KBS for everything you do!!



NEED HELP? Contact us **today** for a free consultation!
www.KnechtBS.com/contact | 608-225-4350